



Green Visitor Charter

Woodhorn Museum and Museums Northumberland are committed to safeguarding both the historic and natural environment of our museums and promoting an understanding and enjoyment of their unique significance to all our visitors. In undertaking this work we also have a responsibility to ensure that we tackle sustainability issues as an organisation and to minimise the impact of our day-to-day work on the natural environment. We recognise that our visitors' assistance is fundamental in making this possible. Here are some small steps that you can take to help us achieve our green goals:

Looking after both our Natural and Built Heritage

- The colliery buildings at Woodhorn have scheduled ancient monument designation. It is vitally important to look after our historic buildings for future generations and to uphold the integrity of our cultural heritage. Please respect the fragility of the historic fabric on our site and behave appropriately.
- Woodhorn's staff are on hand at to help answer any questions that you may have about the site and its heritage. Please adhere to our advice and requests for your safety and enjoyment of the site. Please also pay attention to our signage on site.
- All work we carry out considers the biodiversity around our sites and we encourage its conservation. Please enjoy the variety of plants and wildlife around our monuments, but do stay on paths where they are provided and do not disturb wildlife.

Transport

- Where possible please consider using public transport to get to and from Woodhorn so as to minimise carbon emissions. Our nearest bus station is in Ashington town centre and we are just a 10-15 minute walk away through the QEII Country Park. For details on how to get here on foot, bike or bus, please call us on 01670 624455 or check out our website for details of public transport options that can help you plan your visit: www.experiencewoodhorn.com.
- Woodhorn has a free electric car charging point in our car park. Please ask staff for detail 01670 624455.
- Cycling is an ideal way of visiting Woodhorn - we are just off the C1 National and Coast and Castles cycle routes and are right next door to the QEII Country Park which has its own designated cycle path. We provide cycle racks on site for our visitors and staff use.

Conserving Energy & Water

- Help us conserve energy by switching off lights in the toilets when you leave.

- Woodhorn employs a rainwater harvesting system in our toilets (which is why the water sometimes looks murky). Help us conserve our mains water by ensuring that you fully turn off the taps in the toilets after use.

Reduce, Reuse and Recycle

- Say no to a carrier bag in our shop if you can, but if you do need a bag, rest assured our bags are 100% recyclable paper. We also sell a variety of re-usable cotton shopping bags from so you can have a souvenir of your visit and help the environment!
- Please use our clearly labelled recycling bins around the site for your cans, plastic bottles, glass, cardboard and paper waste.
- Woodhorn is the home to a huge variety of wildlife including a red squirrels - please help us protect their habitat by not dropping litter.
- Please reuse or recycle the 'Welcome to Woodhorn' map and what's on guide given at the start of your visit - we have recycle bins around site or give it back to a member of staff when you leave so we can use it again.

Shop Local

- Local products give you a flavour of the area and help support our community - please look out for local arts and crafts items in our museum shop and local food products in our cafe.
- Woodhorn hosts a local craft fair twice a year in June and December - keep an eye on our website for further details and join us to discover some unique gifts, toys and food produce.

Support Green Businesses and Events

- Whilst visiting Woodhorn we encourage you to support local businesses in Northumberland such as small shops and farmers markets - check our leaflet racks or ask our staff for further details.
- Woodhorn is a Green Tourism Business Scheme Gold rated organisation. Please also consider other members of the Green Tourism Business Scheme when looking for accommodation or somewhere else to go in the area. A list can be found in the green visitor folder or by checking www.green-business.co.uk
- Woodhorn has an array of exciting and interactive events and exhibitions for you to experience, many of which have green and sustainable themes. Our events programme is packed full of different ideas for young and old, giving a unique balance of enjoyment through learning. We also encourage and support other local organisations through hosting their events here - from triathlons to cycling festivals, craft demonstrations to folk dancing. Ask a member of staff for details or check our website for upcoming events and exhibitions.
- Woodhorn hopes that your visit is an enjoyable and memorable one. We hope that by respecting our built heritage and natural environment your experience will be enhanced. By visiting our Museum you have contributed to the ongoing conservation of this site for the enjoyment of future generations.